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Changed Your SIM provider on your Android phone and the RCS chat gets stuck with the temporary number after your original number is ported to your new SIM?

The answer is simple and is easy to fix.

- 1. Turn off RCS chat in your messenger options.
- 2. In your phones settings select Apps >>> Messenger >>> Storage ... clear cache and clear data. (exact location will depend on the make and model of your mobile phone).
- 3. Open your browser and login to your Google account.
- 4. Select 'Personal info' (on the left).
- 5. Select 'Phone' (in the 'Contact info' section).
- 6. Select the temp number and bin it.
- 7. Close everything on your phone and turn it off.

When you turn your phone back on again go to your RCS chat in your messenger options. (If RCS chat is not turned on turn it on) your correct number should now show as verified.

The above method should work with all the following uk mobile networks.

The big four mobile network providers

- EE
- Three
- O2
- Vodafone

## **MVNOs**

- 1pMobile
- Asda Mobile
- Ecotalk
- giffgaff
- iD Mobile
- LebaraLyca Mobile
- SkyMobile
- SMARTY

## Android chat RCS temporary number

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- o spusu
- Superdrug Mobile
- Talkmobile
- Tesco Mobile
- Your Co-op1GLOBAL
- Utility Warehouse
- VOXI

## N.B.

We can not be held responsible for any damage, loss of data or contacts etc. for your incorrect use of mobile phones or SIMs